

Jonathan Southgate

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Work Experience

Robert H. Smith School of Business, Office of Transformational Learning

Jan 2016 - present

Assistant Director for Experiential Learning | Jan 2019 - present

Manage a team of two instructional designers working with faculty and external partners to design and execute real-world learning experiences in the classroom. Lead school-wide initiatives around experiential learning.

Experiential Learning Program Manager | Oct 2018 - Jan 2019

Managed two instructional designers and oversaw project timelines, quality control, and stakeholder management.

Instructional Designer | Jan 2016 - Oct 2018

Collaborated with faculty to analyze needs, design curriculum, develop content, and maintain Canvas sites. Built interactive e-Learning modules using Articulate Storyline & Adobe Captivate for a variety of programs and courses.

U.S. Department of State: Passport Services

Jan 2015 - Jan 2016

Training Consultant

Collaborated with subject matter experts to redesign the client's passport systems training program. Produced new user manuals, QRGs, Adobe Captivate modules, and in-person training sessions to address knowledge gaps revealed from a needs analysis process.

U.S. Department of State: Foreign Service Institute

Jul 2011 - Jan 2015

Staff Development Program Assistant

Ensured seminars continually offer diversified training in technology integration, language learning pedagogy, and diplomat-centered instruction techniques through a structured assessment and evaluation system

Leadership Experience

Association of Talent Development, Metro DC Board of Directors

2015 - 2020

President (3 years) | VP of Finance (1 year) | Director of Technology & Operations (1 year)

Technical Experience

E-Learning Development: Articulate Storyline, Adobe Captivate || **Adobe Suite:** Photoshop, InDesign, Illustrator, & Final Cut Pro || **Learning Management Systems:** Canvas, Blackboard, & Moodle || **Statistical Tools:** SPSS & R

Education

The University of Maryland, Baltimore County

2014 - 2017

Master of Science: Instructional Systems Design

The American University, School of International Service

2007 - 2011

Bachelor of Arts: International Relations, concentration in Intercultural Communication & Business